

MINUTES OF WHISSENDINE GOOD NEIGHBOUR SCHEME AGM. MONDAY 12TH OCT 2020

Present Alison Keal, Jeff Eaves, Gwen Griffiths, Michelle Edwards, Maureen Hodge, Marion Lawrie
(NB meeting limited to 6 as result of Coronavirus pandemic restrictions.)

Chairman's Report (attached) – presented by Alison Keal.

- Items raised from this included need to offer visitor for clients particularly isolated as result of pandemic.
- Some clients unable to access cash and can only pay for shopping or travel by cheque.

Treasurer's Report (attached) – Jeff Eaves presented the report and copy of annual accounts from 1st June 2019 to 31st May 2020 (to be approved). Also details of RCC subsidy for drivers. This was confirmed by Gwen Griffiths. Jeff was thanked for his efforts in enabling our insurance to continue. Jeff indicated that, because of health reasons, he would wish to stand down as treasurer by 2022 at the latest.

Election of Committee –

AK – Chairman proposed by ML seconded by GG

JE - Treasurer proposed by GG seconded by ME

ML – Secretary proposed by AK seconded by JE

Admin Secretary - GG assisted by ME

Management of DBS – MH

Lunch co-ordinator – ME

(Margaret McDiarmid to be asked by AK if she wishes to continue as a committee member.)

Non-committee jobs:-

Management of prescription rota – Anna Clyde

Food Bank co-ordinator - Kathy Burton

DBS checks – AK to email all new volunteers (who offered help at start of pandemic) to ask if they wish to become

permanent volunteers. If so MH will contact them to arrange DBS checks (which are to be completed on line).

GG provided an updated list of all current volunteers.

Statistics – report of activity Oct 19 to Sept 20 provided by Sue Spencer. Details attached. As expected, transport requests were heavily reduced during the pandemic lockdown period.

Christmas Lunch – cancelled as result of pandemic

AOB – Agreed not to proceed with change of telephone while in current pandemic.

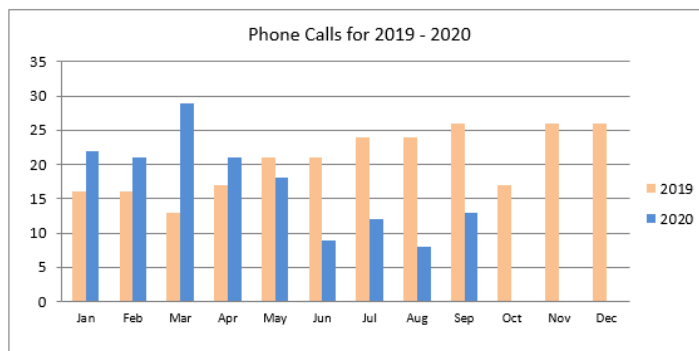
AK to visit new houses near pub to introduce Good Neighbour Scheme and give information re the website.

Date of Next Meeting - Monday 25th January 2021, 2pm.

Summary of WGNS Statistics October 2019 to September 2020

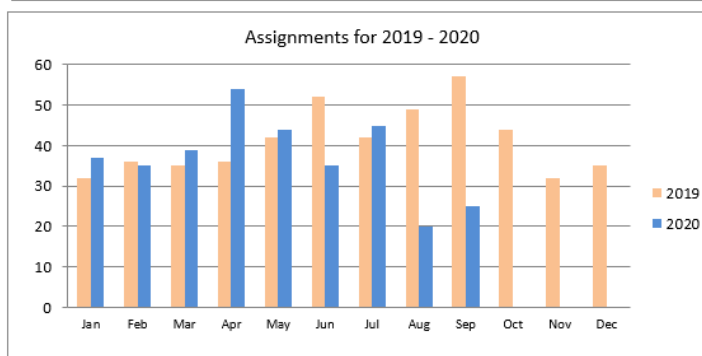
Phone calls

Totals for the past year are in line with the previous year, with 222 for Oct 2019 – Sep 2020 compared with 215 for the same period 2018-19.



Assignments

Again, overall, totals numbers are similar to the previous year with 492 for the year Oct 2019 to Sep 2020, and 496 in 2018-19. However, covid-19 and the lockdown brought a major shift in the types of assignment being undertaken.



I've focused on the 3 largest categories of assignments below – Transport, Shopping (includes collecting medications) and Befriending (includes sitting with someone for company and contacting someone by phone). These 3 represent 86% of the total number, the remaining 15% being mainly the Phone Holding category. In 2019 there were no befriending assignments and I was wondering whether to remove the category altogether. In 2020, to the end of September, I have recorded 112 'befriendings' This is the best estimate I can make but I suspect is an under-representation. Also interesting is the shift from the Transport category to Shopping when lockdown was imposed. We all thought this was happening but it's nice to see the numbers support our beliefs. One other point: the AgeUK and Happy Circle lunches were cancelled due to covid-19 and in the previous years they've added between 10 and 15 assignments per month to the Transport numbers.

